المشرق للتدريب
Al Mashreq training

Complaint Stages

01 Receiving of Complain By:
- Trainer
- Coordinator
- Management

02 Minor issues to be solved in the class by the trainer

03 If the issue was not solved by the trainer, the training coordinator will take the responsibility

04 If the issue was not solved by the trainer & training coordinator, the issue will be sent to the management committee

05 Unresolved cases to be raised to CIPS via the training cordinator.

06 Taking necessary actions based on the review

07 Communicating actions to students

08 Closing Complaint

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